



AMSA Community Directory Privacy Policy (external)

The Australian Maritime Safety Authority (AMSA) will respect your right to privacy and protect personal information provided by you. AMSA is bound by the Information Privacy Principles in the Privacy Act 1988 (Commonwealth). Our employees are trained in accordance with the Act, our policies and procedures.

This policy applies to general stakeholder information only, acquired through general interactions or enquiries made to AMSA. It does not apply to information provided by you to AMSA for a specific service, including any of the following services: beacons registration, ship registration, ship inspection management, marine qualifications or emergency response. Please contact AMSA's privacy officer for information on the policy for these services. The information stored in the management systems associated with these services is not shared with AMSA's general stakeholder information system.

The following explains what information AMSA will ask you for, how the information will be stored, accessed and used, and how you can contact us for more information.

What information will AMSA ask you for?

When you contact AMSA by phone, email or in person, we will only ask you for information which is necessary for us to address your enquiry or provide you with your requested service.

Where will the information provided by you be stored?

AMSA is committed to the security and privacy of all information in its care. AMSA has a duty of care to the Australian community, the Commonwealth Government and its clients and employees to ensure the protection of all information held about its stakeholders.

AMSA will store information provided by you in a password protected database behind AMSA's firewall. Access to the information is restricted to AMSA officers required to have access to that information to carry out the duties assigned by AMSA.

AMSA has implemented access control logging to ensure systems are accessed appropriately and has policies in place to manage any breaches.

How will AMSA use the information provided by you?

Any information you choose to provide to AMSA will only be used for the purpose for which it was provided and will not be disclosed to other persons or organisation without your prior consent unless we are required to do so by law.

AMSA will not use personal information for analysis purposes without the stakeholders consent and will not seek to identify individuals in the course of its analysis.

How will your email address be used by AMSA?

AMSA will only record your email address if you send us a message or provide it to us in some other way. We will only use your e-mail address to send you information on the topics relevant for you. We will not use your email address for any other purpose and will not disclose your email address to a third party without your consent.



Permission to contact you

You may withdraw your consent for AMSA to contact you by using the unsubscribe feature at the bottom of an email received from us or you may advise us by sending an email to unsubscribe@amsa.gov.au or calling us on (02) 6279 5000.

Contacts

You may contact AMSA's privacy officer by emailing privacy@amsa.gov.au or by calling (02) 6279 5000.

AMSA encourages you to return to this page periodically to ensure you are aware of our current policy.